



MINISTRY OF EDUCATION AND DEVELOPMENT

Finance and Corporate Services

WARNER BUILDING, 64 KING STREET, HAMILTON HM 12
MAILING ADDRESS: P.O. BOX HM 1185, HAMILTON HM EX, BERMUDA
TELEPHONE: (441) 294-9016 FAX: (441) 294-9030

4th June 2007

To Whom it May Concern

Re: Reference for PBI Inc.

I take this opportunity to write this open letter of recommendation for PBI Inc. We have dealt primarily with Mr. Paul Gressin, of PBI, and we have found his service to be at all times exemplary. We were in a situation of panic and desperation, with a school closed due to mould problems and no end in sight to the anxiety of the staff and students. Due in no small part to Mr. Gressin's sensible approach, his calm and professional demeanour, we were able to get the students back in school much more quickly than we expected. PBI was always accessible, always professional, and always informative. No matter what our questions or concerns, Mr. Gressin was ever mindful and sensitive with his answers, apart from being thorough and prompt. He was available to come to Bermuda at a moment's notice, and his fees were always fair and clearly documented.

We have also used PBI to conduct indoor air quality assessments of all of our schools, which he did in an exceptionally timely and cost-effective fashion, only carrying out tests where merited. The Ministry of Education of Bermuda has come to rely on PBI for advice, and we are pleased to recommend their services to anyone. PBI made us feel at ease, no matter how large or small the concern. He has educated our Facilities staff, which has stood us in good stead for addressing indoor air quality concerns in the future.

We are pleased to recommend PBI Inc. without reservations to anyone who has an indoor environmental concern. PBI Inc. is, in our view, exemplary in this field, as for the lay person it is difficult to discern between those who are trying solely for a quick profit and those who are interested in providing a valuable service for a reasonable rate. Mr. Paul Gressin is one of the latter, and a rare and fortuitous find for us at that.

Please feel free to contact the undersigned if you wish to discuss our experience with PBI Inc in more depth. We would be pleased to speak to anyone on their behalf.

Yours truly,

Jeane Butterfield, M. Arch, CFM, CFMJ
Facilities Manager
Ministry of Education, Sports and Recreation.